

## Message from the Board of Management

Once again CCLO will finish the financial year on a very sound financial footing and the Auditors will be ratifying the accounts this month. It is essential for us to continue to finish the year with a surplus so that we can continue to expand our services and accommodation to cater for the ever growing need for disability services on the Central Coast. CCLO has become a service provider of choice in this area and congratulations are in order for our management team led by Kevin Johnston ensuring this outcome.

It seems so long ago now that I mentioned we had finally started construction of Stage 1 of our Minnamurra Road project, and even now I can only say that completion is imminent. It has been a very long build with weather and other factors causing significant delays. However, advice is that we are almost there. This will be a very important milestone for CCLO as it is our first major construction project and will provide platinum standard accommodation for the clients chosen to reside there. Stage 2 is scheduled for commencement in the near future and we are hoping everything goes smoothly for completion on schedule.

Plans are also underway for construction of a granny flat at the rear of 9 Canton Beach Road and once completed demolition of the existing house and construction of a new five bedroom home will commence. This will go further towards providing state of the art homes for disability clients in that area.

The coming year promises to be one of expansion and excitement. There are so many things to look forward to and your Board of Management is committed to supporting the strategic direction planned for CCLO. With our continued growth our staff numbers have increased to over 110 but our commitment to providing the amazing service to our clients, that we have become known for, remains at the core of our endeavours.

Spring is in the air, so let's put a spring in our step as we see out the last quarter of this wonderful year.

**Judy Andrews**  
Chairperson

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## Gorokan Stage 1 is Close to Opening!

The long awaited build of the Stage 1 Development at Minnamurra Rd Gorokan is now closer to opening! The finishing touches are being completed to the home and client selection for the residence is being finalised.

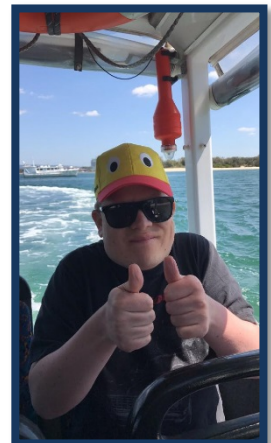
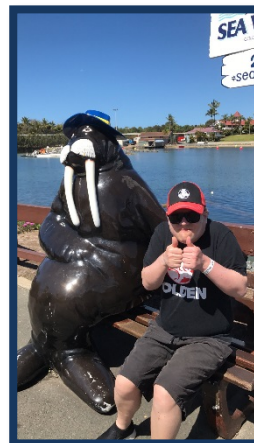
These are very exciting times for CCLO, especially with Stage 2 starting construction very soon. CCLO will have 2 quality homes available for the much needed supported accommodation home shortage on the Central Coast.



## Peter on Holidays!

Peter who is one of our residential clients is taking a holiday with his carer Jill and they have flown to the warmth of the sunny Gold Coast!

He has been very excited about his holiday and Peter chose the places he wanted to visit, Sea World, Movie World, Ripleys Believe It or Not, a ride in the Aquaduck, shopping at Pacific Fair and eating his favourite meals!



## From the CEO's Desk

Another Financial year has passed and as our Chair, Judy Andrews stated we will finish the year with another needed surplus in order to keep expanding our services to disabled Central Coast residents.

Our Strategic Plan continues to centre on providing housing and the associated care for people with a disability but we also are working hard to expand other ancillary services such as, Coordination of Supports and Community Access. When I penned the Winter Edition of the “The CCLO Catch Up” we were supporting 56 Coordination of Supports Clients and 60 Community Access Clients. Currently though, these numbers have grown to 68 and 67 respectively.

The growth in these two areas and in our Supported Accommodation area has seen our staff numbers grow to 119 with more to come.

We are fully transitioned into the NDIS with the State Government run ADHC ceasing their services entirely by the end of September. On the NDIS front, currently around 200,000 participants nationally are now receiving support from them. The NDIS Quality Report for 1<sup>st</sup> April 2018 to 30<sup>th</sup> June 2018 indicated that 183,965 participants were benefiting from the NDIS, this being an increase of 13% on the previous quarter.

We, along with other service providers continue to experience continued challenges in our relationship with the NDIS, due to lack of responsible communication and “changing of goal posts” in relation to participants plans.

Regardless of this, we continue to advocate for the best outcome for our many scheme participants.

Knowing and recognizing that housing is a critical issue for all Australians and particularly for people with a disability our main focus for the future is in providing more much needed accommodation.

Apart from our own construction programme we are exploring the options of entering into more imaginative areas of providing this necessity.

As plans evolve on this initiative we will keep you informed.

Finally to quote Dorothea Mackellar, we as a Nation are currently experiencing all the natural vagaries expressed in her poem “My Country” particularly the words “of droughts and flooding rains”!

Events such as these though cause us to reflect, support and be thankful that we live in such a wonderful and resilient yet at times harsh Country. All our thoughts go out to those badly impacted.

**Kevin Johnston**  
CEO

## Megan is Powering Ahead!

Megan is a Community Access Client and has been working very hard to get fit with our Support Worker and Personal Trainer, Pammy. Pammy is also one of the Founders of The Red Laces Foundation. The Foundation has donated Megan's Gym Membership to her to help with fitness costs.

Megan has achieved wonderful results, with the motivation and support from Pammy to help her live the healthiest and strongest life possible.



## Recycling at Lily Lane

Clients and Staff at Lily Lane are recycling their bottles and cans at the local Return and Earn. They are spending their hard earned vouchers at Woolworths.

Good work everyone!



## DID YOU KNOW

Federal Government data forecasts that an extra 77,500 workers will be needed to fill demand for Aged & Disability Carers between 2017 and 2022.

**“TO PROVIDE THE HIGHEST QUALITY CARE AND SUPPORT RESPONDING TO THE CHANGING NEEDS OF PEOPLE WITH A DISABILITY.”**