

## Message from the Board of Management

As the financial year draws to a close, financially CCLO is once again looking very positive. With good cash reserves we appear to be coming in at or around our predicted budget for the end of this financial year. Given our growth and diversification over the past year, it is a good result and commendation to our Management Team and all our Support Staff. Final figures for the past financial year will be available in due course and should show strong financial performance.

This coming year promises to be just as exciting, with Stage 1 Gorokan due for completion towards the end of August, with Stage 2 construction on plan to start soon after. Further development will occur in Toukley with our properties at 7 and 9 Canton Beach Road in the planning phase for two new group homes and a granny flat. Obviously there is a lot of work to be done to get these plans underway, but work has started already on those plans, and we should know more in the next couple of months.

This growth in accommodation is part of the larger strategic plans for CCLO and is very much in line with our Mission Statement and Objectives.

Clearly, the incredible growth in our business has meant recruitment of more staff. Our staff numbers continue to grow at an amazing rate, with Kevin and Lee-anne being kept busy recruiting, interviewing and selecting staff. This is no easy task, as CCLO is committed to having the very best staff possible when it comes to providing service for our clients.

Special thanks to my fellow Board members for their ongoing support throughout the past year, and like them, I look forward to another successful year for CCLO in 2018/19

**Judy Andrews**  
Chairperson

## Gorokan Stage 1 Excitement

The long awaited build of the Stage 1 Development at Minnamurra Rd Gorokan is closer to completion! This project has been a long awaited dream and now with the completion near on Stage 1, Stage 2 will be able to commence providing a further 5 bedroom home next door.



## Canton Green Thumbs

Staff and Clients have been working very hard planting and taking care of the new garden that was built at our Canton Beach Rd Units at Toukley. They have planted carrots, strawberries, lettuce, tomatoes, beetroot and chilli and they are keen to be eating the fresh produce from their garden!

This has given the clients responsibility and enjoyment in watching their garden grow!



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## From the CEO's Desk

The end of another financial year has rolled around and the CCLO Management Team is busily preparing for it with final account preparations leading to our Audit and Annual General Meeting later in the year.

It seems as though every year passes more quickly than the one before, probably due to our Group's increased activity, staff and client numbers.

As our Chairlady stated in her message, we will achieve results very close to our budgeted expectations.

In this “new age” of NDIS funding it is imperative that NFP Groups such as ourselves, keep a very close eye on the “bottom line” in order to be sustainable and to continue our work with NDIS Participants.

Due to the NDIS dictating our hourly rates on all of our provided services, the only way we are able to obtain a surplus, to put into further housing construction and increased services, is to closely monitor our expense levels and this we strive to do daily.

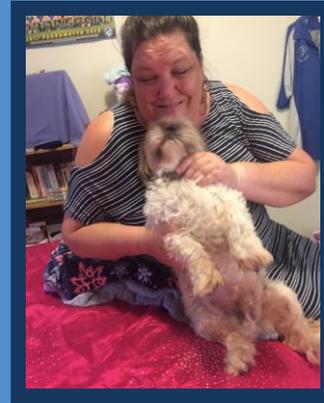
Positive Financial outcomes are necessary, but is not the only measure of a flourishing Service. Over the past 12 months we have successfully completed and accomplished many milestones.

Some of them are:

- The commencement of construction for Stage 1 of our new 5 bedroom Group Home at Gorokan with completion expected this August.
- Stage 2 on this site will commence on completion of Stage 1.
- The growth of our Co-Ordination of Support activities to 56 Clients.
- The further development of our Community Access activities where we now support around 60 Clients.
- The further roll out of our Client Relationship Management (CRM) system and the integration of it with an automated pay roll system.
- Staff numbers grew from 70 to 94.
- Our transport fleet grew from 7 to 12 vehicles.
- We settled on a further property at 12 Victoria Ave Toukley. This is accommodation for a further 4 persons.
- Overall we now have 6 properties, counting the new Gorokan property, with further exciting housing developments to come.

All of our positive achievements would not have been possible without the great support of our Board of Management, Care Staff, Participants and their families and friends and to them I extend a big “Thank you” and look forward to another positive financial year ahead.

**Kevin Johnston**  
CEO



### RIP Bouncey

We were saddened to hear about Jeannee's constant companion of over 10 years, Bouncey, who passed away recently.



### James Enjoys the Theatre

James enjoyed a wonderful night at the stage show of Priscilla Queen of the Desert in Sydney. James is one of our Community Access Clients and loves going to see live theatre with his Community Support Staff.

### DID YOU KNOW?

Last month 256 new charities were registered in Australia. There are now over 56,000 registered in Australia with over 1000 registered since January 2018.

**“TO PROVIDE THE HIGHEST QUALITY  
CARE AND SUPPORT RESPONDING TO THE  
CHANGING NEEDS OF PEOPLE  
WITH A DISABILITY.”**